

REFERENCES

- Bogdan, Robert C. and Biklen, Sari Knop. 1982. *Qualitative Research for Education: An Introduction to Theory and Methods*. Boston: Allyn and Bacon, Inc.
- Brown, Penelope and Stephen, C. Levinson. 1987 [1978]. *Politeness: Some Universals in Language Usage*. Cambridge: CUP.
- Carter, Ronald and McCarthy, Michael. 1994. *Language as Discourse- Perspectives for Language Teaching*. Longman Publishing, New York.
- Eckert, Penelope and McConnell-Ginet, Sally. 2013. *Language and Gender*. New York: Cambridge University Press.
- Foley, William. 1997. Anthropological Linguistics: An introduction. Blackwell.
- Goffman, Erving. 1967. *Interaction Ritual: Essays on Face-to-Face Behavior*. New York: Doubleday.
- Graham, G. 2005. *Philosophy of Art*. New York: Routledge.
- Grice, Paul. 1975. *Logic and Conversation*. In Cole, P. and Morgan, J. (eds.) Syntax and semantics, vol 3. New York: Academic Press.
- Grundy, Peter. 2000. *Doing Pragmatics*. United States of America: Oxford University Press.
- Guion, A. Lisa. 2002. *Triangulation: Establishing The Validity of Qualitative Studies*. Florida: University of Florida, Gainesville.
- Hinze, Carl G. .2012. *Chinese Politeness Is Not About 'Face' (PDF)*. Journal of Politeness Research.
- Leech, Geoffrey. 1983. *Principles of Pragmatics*. London: Longman.
- Maha, Lounis 2014. *Cross-Cultural Perspectives on Linguistic Politeness*. CSCanada.
- Merriam, S. B. 2009. *Qualitative Research: A Guide to Design and Implementation*. San Francisco, CA: John Wiley & Sons, Inc.
- Miles, M. B. & Huberman, A. M. 1994. *Qualitative Data Analysis*. London: Sage Publishers.
- Mills, Sara. 2003. Gender and Politeness. Cambridge: Cambridge University Press.
- Ogiermann, Eva. 2009. *Politeness and In-directness across Cultures: A Comparison of English, German, Polish and Russian Requests*. Journal of Politeness Research.
- Walliman, N. 2011. *Research Methods The Basic*. New York: Routledge.
- Watts, R. 2003. *Politeness*. Cambridge: Cambridge University Press.

Watts, Richard J.; Ide, Sachiko; Ehlich, Konrad. 2005. *Politeness in Language: Studies in its History, Theory and Practice*. Walter de Gruyter.