

ABSTRAK

Skripsi dengan judul “Analisis Optimalisasi Pelayanan Yatim dan *Dhuafa* di Yatim Mandiri Cabang Tulungagung” ini ditulis oleh Risma Alfiana, NIM. 17103153002, pembimbing Ahmad Budiman.S.HI,.M.SI.

Penelitian dilatar belakangi oleh peran Yayasan Yatim Mandiri Cabang Tulungagung dalam pelayanan yatim dan *dhuafa* yang ada di Tulungagung. Karena pelayanana yang bisa maksimal di dukung dengan perolehan dana dari Zakat, Infaq serta Sodaqoh yang maksimal.

Rumusan masalah dalam penelitian ini yaitu : 1) bagaimana upaya optimalisasi pelayanana pendidikan yatim dan *dhuafa* di Yatim Mandiri Tulungagung?. 2) bagaimana upaya optimalisasi pelayanan kesehatan yatim dan *dhuafa* di Yatim Mandiri Tulungagung?. 3) bagaimana upaya optimalisasi pelayanan kesejahteraan yatim dan *dhuafa* di Yatim Mandiri Tulungagung?.

Penelitian ini merupakan penelitian lapangan dengan pendekatan kualitatif, dimana peneliti akan menganalisa pengoptimalan pelayananan yatim dan *dhuafa*, data dari penelitian ini diperoleh dari hasil observasi, dokumentasi dan wawancara langsung dari informan.

Hasil penelitian ini menunjukkan bahwa : 1) optimalisasi pelayanan pendidikan yang di laksanakan oleh Yatim Mandiri Tulungagung telah berjalan dengan maksimal, sesuai yang direncanakan. Antara lain proram yang sudah berjalan Beasiswa Yatim Mandiri (Bestari), Insan Cendekia Mandiri (ICM), Mandiri Enterpreneur Center (MEC), Rumah Kemandirian, dan sanggar Genius. 2) pelayanan kesehatan yang di Yatim Mandiri Tulungagung antara lain Kesehatan keliling dan mobil sehat, Rumah Sehat Mandiri dan Gizi. 3). Pelayananan kesejahteraan yang ada di Yatim Mandiri Tulungagung yakni Bunda Yatim Mandiri merupakan satu-satu program yang diberikan kepada para bunda-bunda yatim dan *dhuafa* guna meningkatkan kemandirian para bunda.

Kata kunci : Pelayanan, yatim, *dhuafa*.

ABSTRACT

The thesis entitled "Optimizing Analysis of Orphans and Dhuafa Services in Yatim Mandiri Tulungagung Branch" was written by Risma Alfiana, NIM. 17103153002, Advisor: Ahmad Budiman. S.HI, .M.SI.

The research is motivated by the role of the Tulungagung Branch Independent Orphanage in orphanages and poor people in Tulungagung. Because that services can be maximally supported by obtaining funds from Zakat, Infaq and Sodaqoh are maximized.

The formulation of the problem in this study are: 1) How are the efforts to optimize the education of orphans and poor people in Yatim Mandiri Tulungagung ?. 2) How to optimize the health services of orphans and poor people at Yatim Mandiri Tulungagung ? 3) How to optimize the welfare of orphans and poor people at Yatim Mandiri Tulungagung?

This type of research is a field research with a qualitative approach, where the researcher will analyze the optimization of orphanage and the poor, data from this study are obtained from the results of observations, documentation and interviews directly from informants.

The results of this study indicate that: 1) the optimization of educational services carried out by Yatim Mandiri Tulungagung has been running optimally, according to the plan. Among others are those who have been running Independent Yatim Scholarships (Bestari), Mandiri Scholar (ICM), Mandiri Entrepreneur Center (MEC), Independent Houses, and Genius studios. 2) health services at Yatim Mandiri Tulungagung include mobile health and healthy cars, independent health homes and nutrition. 3). The welfare services at Yatim Mandiri Tulungagung namely the Mother of the Yatim Mandiri are the only programs given to the orphans and the poor to increase the independence of the mothers.

Keywords: Services, orphans, poor people.