

TABLE OF CONTENT

Cover	ii
Approval sheet.....	ii
Legitimation sheet.....	iii
STATEMENT OF AUTHORSHIP.....	iv
MOTTO	v
DEDICATION.....	vi
ACKNOWLEDGMENT.....	vii
ABSTRACT.....	viii
List of table	xiii
CHAPTER I : INTRODUCTION.....	1
1.1 Background of the Study.....	1
1.2 Research Question.....	5
1.3 Research Objectives.....	5
1.4 Scope and Limitation of the Study.....	6
1.5 Significance of the Study.....	6
1.6 Definition of Key Terms.....	8
CHAPTER II : REVIEW TO RELATED LITERATURE	10
2.1 Theoretical Framework.....	10
2.1.1 Grammatical Realization	10
2.1.2 Communicative Competence	12
2.1.3 First Language Interference	14
2.1.4 Speech Act.....	14
2.1.5 Apology	17

2.1.6	Apology Strategies	19
2.2	Previous Studies.....	29
CHAPTER III : Methodology.....		32
3.1	Research Design.....	32
3.2	Research Subject and Informant	32
3.3	Research Instrument.....	33
3.4	Data Sources	37
3.5	Data Collection	37
3.6	Data Analysis	37
CHAPTER IV : Findings and Discussion.....		39
4.1	Findings.....	39
4.2	Discussion.....	70
CHAPTER V : CONCLUSION AND SUGGESTION.....		77
5.1	Conclusion.....	77
5.2	Suggestion	78
References.....		79
APPENDIX.....		81