
Re: Your revision is due [210814-011408] [210814-011408]

6 pesan

Heliyon <info@heliyon.com>
Balas Ke: Heliyon <info@heliyon.com>
Kepada: imron.muttaqin@gmail.com

22 Agustus 2021 pukul 00.26

Dear Dr. Muttaqin,

Thank you for your follow up email.

I have checked the journal and can confirm that "Revised manuscript file-highlighting revisions made" or the revised file with Editor and reviewers comments should be attached accordingly.



The file that is readable or in .doc or .docx file should be uploaded and labeled as Select Item Type "Revised manuscript file-highlighting revisions made".

If in case you have further inquiries, please do not hesitate to contact me again.

Kind regards

Shyr Bolivar
Researcher Support
ELSEVIER

New evidence-based examinations of gender's impact on research output and quality. Read Elsevier's third report on gender's influence on research [here](#).

From: Imron Muttaqin
Date: Friday, August 20, 2021 08:53 PM GMT

Dear Heliyon Editor

I would like to convey my difficulty in submitting the revision of the article. There was a click error the first time I downloaded the article after being prompted to make revisions, This error resulted in the appearance of incomplete revision messages, so I had difficulty submitting the revised results.

Please help so that I can submit the revised results to the journal Heliyon; I have tried several times to upload but failed, appeared a red sign on the Attach files menu.

on the email menu, I submitted an additional request for time because I needed to learn how to upload my paper revision.

Your Sincerely

Imron Muttaqin

Pada tanggal Min, 15 Agu 2021 pukul 01.31 Heliyon <info@heliyon.com> menulis:

From: Shyr Bolivar
Date: Saturday, August 14, 2021 06:31 PM GMT

Dear Dr. Muttaqin,

Thank you for your email regarding your request to extend the due date to submit your revise paper HELIYON-D-21-04078R1.

I am pleased to informed you that your new due date to revise is until 20th of August, 2021.

Do let me know if I can be of further assistance.

Kind regards

Shyr Bolivar
Researcher Support
ELSEVIER

New evidence-based examinations of gender's impact on research output and quality. Read Elsevier's third report on gender's influence on research [here](#).

From: Administrator
Date: Saturday, August 14, 2021 01:41 PM GMT

Hello,

Many thanks for contacting Heliyon!

This is an automated acknowledgement to confirm we have received your query. A member of the team will respond to you within 48 hours.

If you're an author or reviewer who has a question about the Editorial Manager submission and editorial system, please visit the [Editorial Manager Help Portal](#). This site may be able to assist you with your inquiry.

Please avoid changing the subject line of this email when replying to avoid delay with your query.

Best Regards

The Heliyon Team

From: Imron Muttaqin
Date: Saturday, August 14, 2021 01:41 PM GMT

Dear Heliyon Editor's

Thank you for your letter and the opportunity to revise our paper on Heliyon journal.

The suggestions offered by the reviewers have been immensely helpful, and we also appreciate insightful comments on revising the introduction and other aspects of the paper.

I have included the reviewer comments immediately after this letter and responded to them in the tracking change provided by Microsoft word.

Revisions are currently in progress, also grammar improvements to suitable with Heliyon's journal.
I will submit the revised results on August 18, 2021

We hope the revised manuscript will better suit the *Heliyon journal* but are happy to consider further revisions, and we thank you for your continued interest in our research.

Sincerely,

Imron Muttaqin

Pada tanggal Kam, 12 Agu 2021 pukul 13.32 Heliyon <em@editorialmanager.com> menulis:

Ref.: Ms. No. HELIYON-D-21-04078R1

The Effect of Adversity Quotient on Students Performance , Students Learning Autonomy and Students Achievement in the Covid-19 Pandemic Era: Evidence from Indonesia
Heliyon

Dear Mr Muttaqin,

Thank you for submitting your manuscript "The Effect of Adversity Quotient on Students Performance , Students Learning Autonomy and Students Achievement in the Covid-19 Pandemic Era: Evidence from Indonesia", which has now been sent to

you for revision, to Heliyon. This is a reminder to complete your revision.

As this revision is now due within 7 days, we wanted to take the opportunity to check on your progress with the revision. If you think you will need additional time to complete your revision, please send us a quick message letting us know your general timeline. It is absolutely fine if you need additional time, but having an idea of when to expect your revision would be helpful.

To submit your revision, please log into Editorial Manager at: <https://www.editorialmanager.com/HELIYON/>.

We look forward to hearing from you, and thank you again for supporting Heliyon, an open access journal that is part of the Cell Press family.

Kind regards,

Heliyon

Have questions or need assistance?

For further assistance, please visit our Customer Support site: <https://service.elsevier.com/app/home/supporthub/publishing/>. Here you can search for solutions on a range of topics, find answers to frequently asked questions, and learn more about Editorial Manager via interactive tutorials. You can also talk 24/5 to our customer support team by phone and 24/7 by live chat and email.

In compliance with data protection regulations, you may request that we remove your personal registration details at any time. (Use the following URL: <https://www.editorialmanager.com/HELIYON/login.asp?a=r>). Please contact the publication office if you have any questions.

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Imron Muttaqin <imron.muttaqin@gmail.com>
Kepada: Heliyon <info@heliyon.com>

25 Agustus 2021 pukul 14.44

Dear Heliyon Editor

I have tried many times, but still cannot submit the revised manuscript to the Heliyon journal.

Am I wrong at the beginning of downloading the file to be revised?. the action menu that appears is the edit revision menu even though I haven't uploaded the revision.

In order to help my submission problem problem, herewith attached a screenshot (pdf) file, and also a video

<https://www.youtube.com/watch?v=kkSFx8eA14E>

Sincerely

Imron Muttaqin
[Kutipan teks disembunyikan]

 **ERROR 1.pdf**
756K

Imron Muttaqin <imron.muttaqin@gmail.com>
Kepada: Heliyon <info@heliyon.com>

25 Agustus 2021 pukul 15.15

Dear The Heliyon Team

For completing my email , I attached revision of my manuscript (in PDF and word). maybe caused I had an upload error before so I can't upload revisions anymore.

This attached file/manuscript is only to show that I have finished the revision but have problems submitting it to the journal I need help to solve my submission problem,

Sincerely,

Imron Muttaqin

[Kutipan teks disembunyikan]

2 lampiran

 **Imron Muttaqin revision final sip.pdf**
515K

 **Imron Muttaqin revision final sip.doc**
747K

Heliyon <info@heliyon.com>
Balas Ke: Heliyon <info@heliyon.com>
Kepada: imron.muttaqin@gmail.com

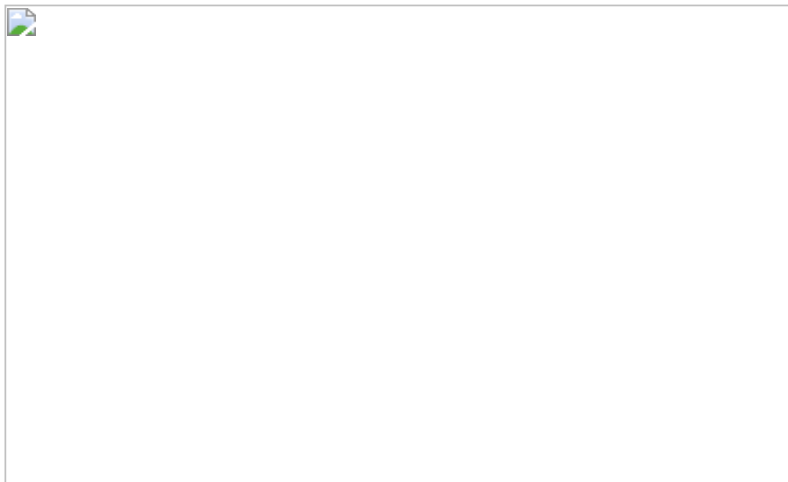
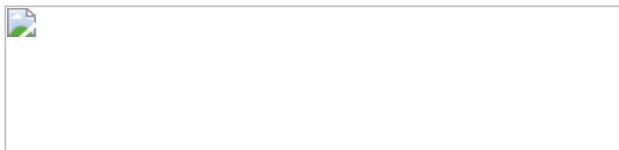
25 Agustus 2021 pukul 21.59

How was our service today?  

Dear Dr. Muttaqin,

Thank you for your follow up email and providing the video step by step.

Please be advised that you need to upload also the "Response to Reviewers file" as it is mandatory. The "Revised manuscript file-highlighting revisions made" and the "Response to Reviewers file" are both mandatory.



The reason why the 'Attached File' step still in red as the "Response to Reviewers file" is yet to be uploaded.

Once uploaded successfully, you will be able to proceed and build the PDF accordingly.

Do let me know if there is anything else I can help you with

Kind regards

Shyr Bolivar
Researcher Support
ELSEVIER

New evidence-based examinations of gender's impact on research output and quality. Read Elsevier's third report on gender's influence on research [here](#).

From: Imron Muttaqin
Date: Wednesday, August 25, 2021 08:16 AM GMT

Dear The Heliyon Team

For completing my email , I attached revision of my manuscript (in PDF and word). maybe caused I had an upload error before so I can't upload revisions anymore.

This attached file/manuscript is only to show that I have finished the revision but have problems submitting it to the journal
I need help to solve my submission problem,

Sincerely,

Imron Muttaqin

Pada tanggal Rab, 25 Agu 2021 pukul 14.44 Imron Muttaqin <imron.muttaqin@gmail.com> menulis:
Dear Heliyon Editor

I have tried many times, but still cannot submit the revised manuscript to the Heliyon journal.

Am I wrong at the beginning of downloading the file to be revised?. the action menu that appears is the edit revision menu even though I haven't uploaded the revision.

In order to help my submission problem problem, herewith attached a screenshot (pdf) file, and also a video

<https://www.youtube.com/watch?v=kkSFx8eA14E>

Sincerely

Imron Muttaqin

Pada tanggal Min, 22 Agu 2021 pukul 00.26 Heliyon <info@heliyon.com> menulis:

From: Imron Muttaqin
Date: Wednesday, August 25, 2021 07:45 AM GMT

Dear Heliyon Editor

I have tried many times, but still cannot submit the revised manuscript to the Heliyon journal.

Am I wrong at the beginning of downloading the file to be revised?. the action menu that appears is the edit revision menu even though I haven't uploaded the revision.

In order to help my submission problem problem, herewith attached a screenshot (pdf) file, and also a video

<https://www.youtube.com/watch?v=kkSFx8eA14E>

Sincerely

Imron Muttaqin

Pada tanggal Min, 22 Agu 2021 pukul 00.26 Heliyon <info@heliyon.com> menulis:

From: Shyr Bolivar
Date: Saturday, August 21, 2021 05:26 PM GMT
[Kutipan teks disembunyikan]
[Kutipan teks disembunyikan]

Imron Muttaqin <imron.muttaqin@gmail.com>
Kepada: Heliyon <info@heliyon.com>

26 Agustus 2021 pukul 02.37

Dear The Heliyon Team

Thank you for your instruction to submit my revision.
Now the status on the revision menu is in the process (revision being processed) and build PDF success.
Thank you for Heliyon fast responses

Sincerely,

Imron Muttaqin
[Kutipan teks disembunyikan]

Heliyon <info@heliyon.com>
Balas Ke: Heliyon <info@heliyon.com>
Kepada: imron.muttaqin@gmail.com

26 Agustus 2021 pukul 03.34

How was our service today?  

Dear Dr. Muttaqin,

Thank you for your email regarding your paper HELIYON-D-21-04078R1.

From checking, I can confirm that you have successfully submitted the revised version of your paper.

Kindly wait for the further update from the Editor.

Kind regards

Shyr Bolivar
Researcher Support
ELSEVIER

New evidence-based examinations of gender's impact on research output and quality. Read Elsevier's third report on gender's influence on research [here](#).

From: Imron Muttaqin
Date: Wednesday, August 25, 2021 07:38 PM GMT

Dear The Heliyon Team

Thank you for your instruction to submit my revision.
Now the status on the revision menu is in the process (revision being processed) and build PDF success.
Thank you for Heliyon fast responses

Sincerely,

Imron Muttaqin

Pada tanggal Rab, 25 Agu 2021 pukul 21.59 Heliyon <info@heliyon.com> menulis:

From: Shyr Bolivar
Date: Wednesday, August 25, 2021 02:59 PM GMT
[Kutipan teks disembunyikan]

